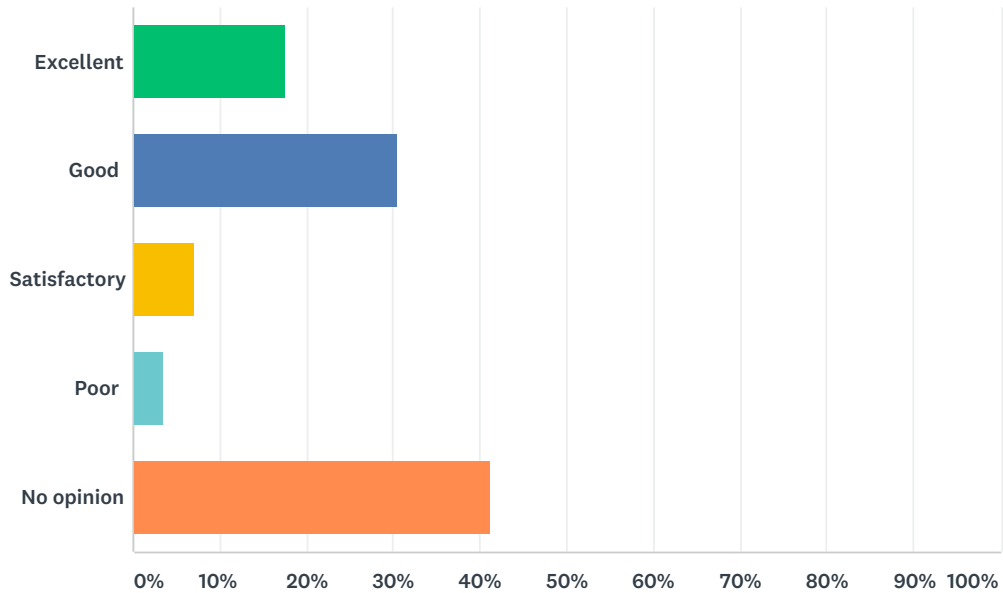


## Q1 Please rate the video quality / audio quality of the videoconference?

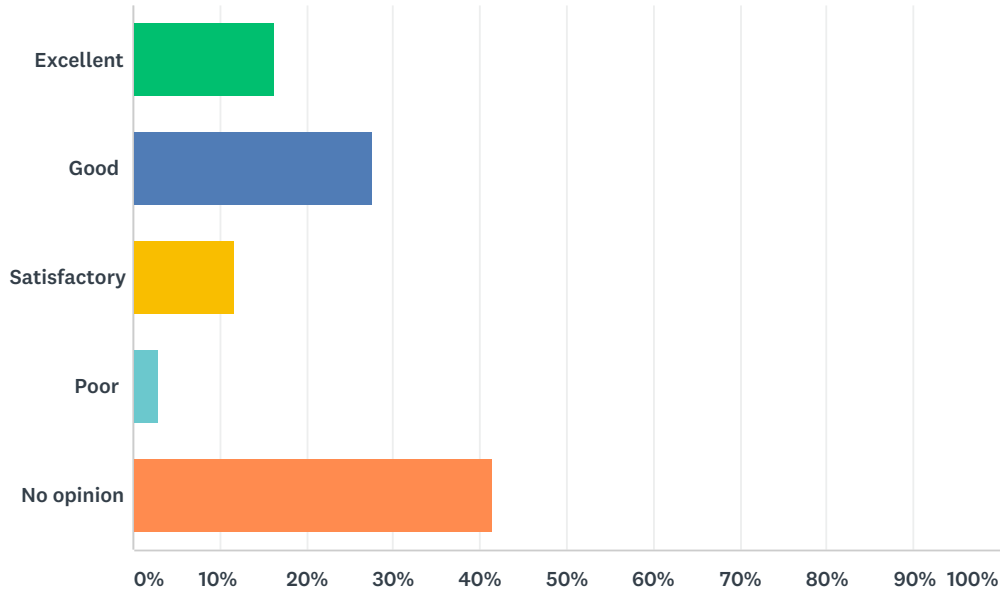
Answered: 553 Skipped: 0



ANSWER CHOICES	RESPONSES	
Excellent	17.54%	97
Good	30.56%	169
Satisfactory	7.05%	39
Poor	3.62%	20
No opinion	41.23%	228
TOTAL		553

## Q2 Please rate the stability of connection of the videoconference?

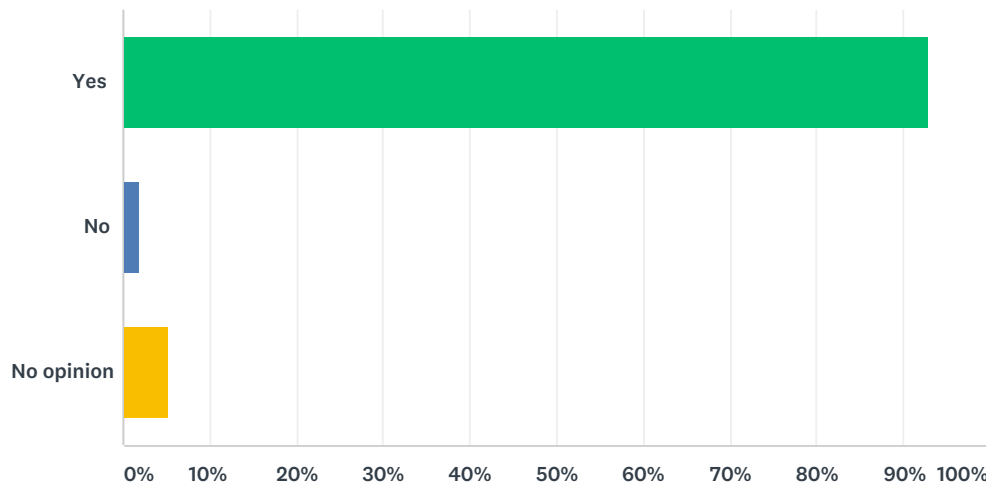
Answered: 553 Skipped: 0



ANSWER CHOICES	RESPONSES	
Excellent	16.27%	90
Good	27.67%	153
Satisfactory	11.75%	65
Poor	2.89%	16
No opinion	41.41%	229
TOTAL		553

Q3 At present, amended patent documents can only filed by fax during Oral Proceedings held by videoconference. Would it be desirable to be able to file documents by email or online filing?

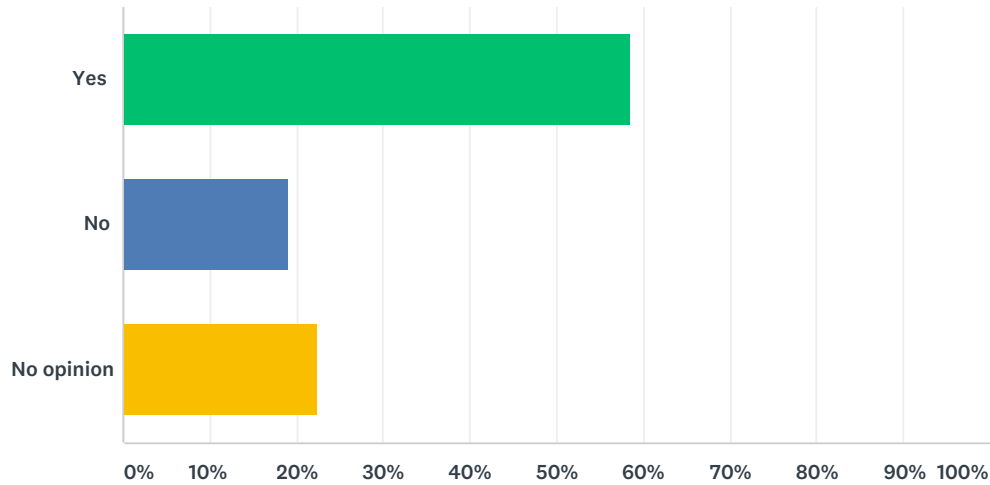
Answered: 553 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	92.95%	514
No	1.81%	10
No opinion	5.24%	29
TOTAL		553

## Q4 Would it be desirable if the EPO were to develop a videoconferencing software application to be used by all users?

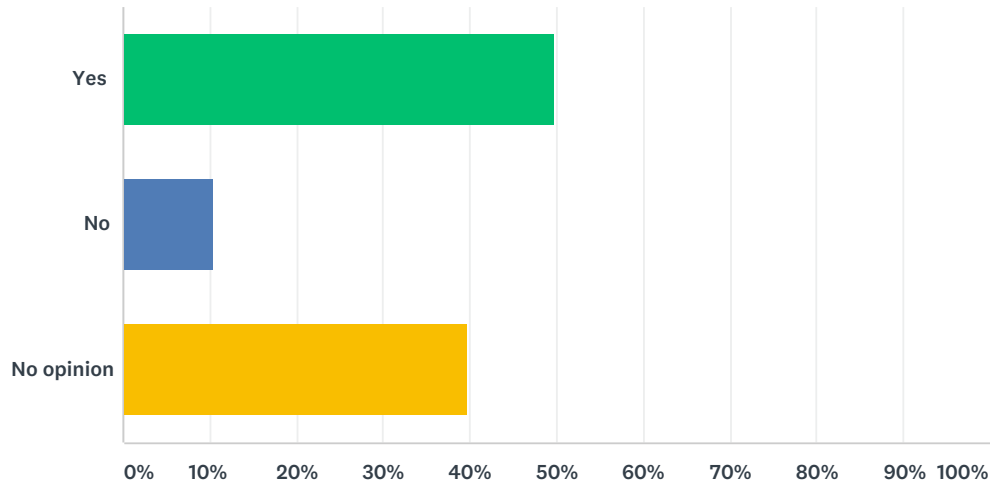
Answered: 553 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	58.59%	324
No	18.99%	105
No opinion	22.42%	124
TOTAL		553

## Q5 Would it be desirable if the EPO were to adapt a commercially-available videoconferencing software application to be used by all users?

Answered: 335 Skipped: 218



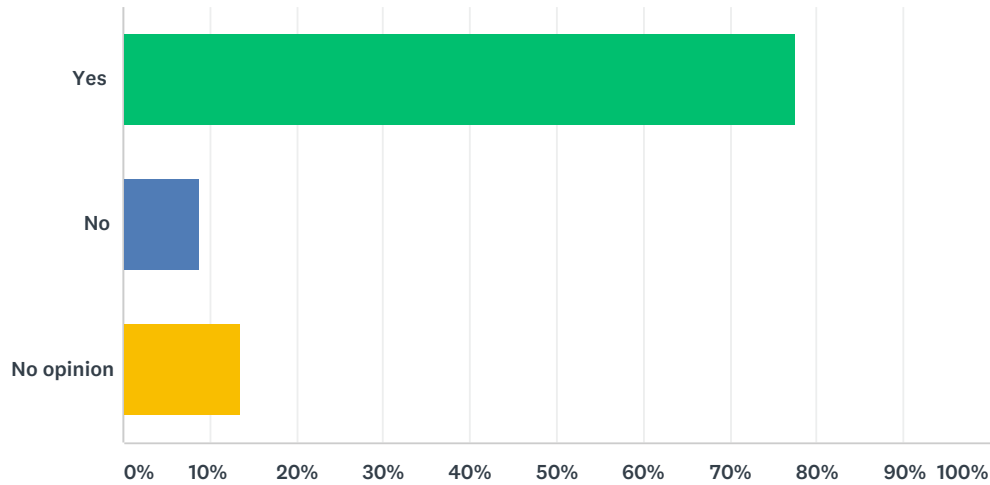
ANSWER CHOICES	RESPONSES	
Yes	49.85%	167
No	10.45%	35
No opinion	39.70%	133
TOTAL		335

## Q6 Which commercial application have you already used successfully?

Answered: 104   Skipped: 449

## Q7 Would it be desirable if a software application included the functionality of online document filing?

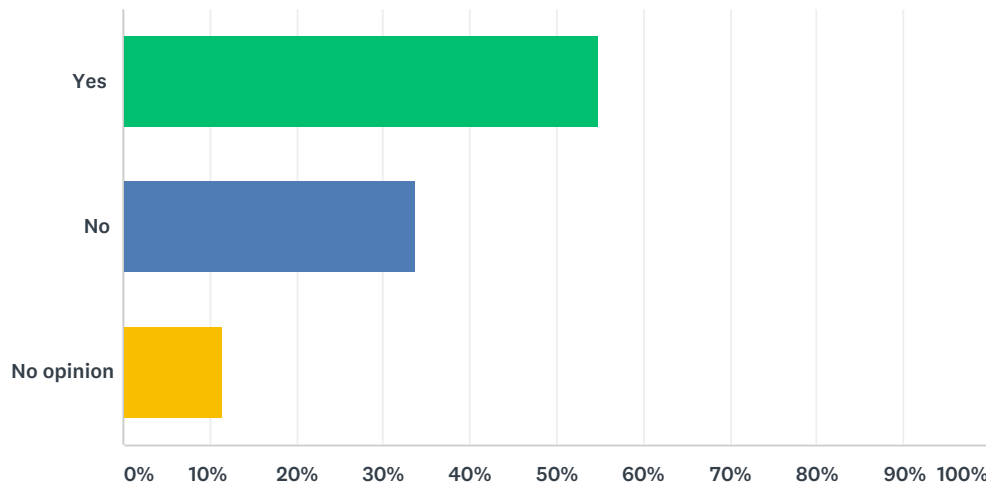
Answered: 553 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	77.58%	429
No	8.86%	49
No opinion	13.56%	75
TOTAL		553

Q8 At present the Examining Division may refuse a request to hold oral proceedings by videoconference. Criteria for refusing are, for example, the unsuitability of the subject-matter of the application, the high complexity of the case, or the need to see or handle samples or models. The unavailability of video-conference rooms on the date set for the oral proceedings is also a reason for refusing the request. Should a request for a videoconference be always allowed?

Answered: 553 Skipped: 0

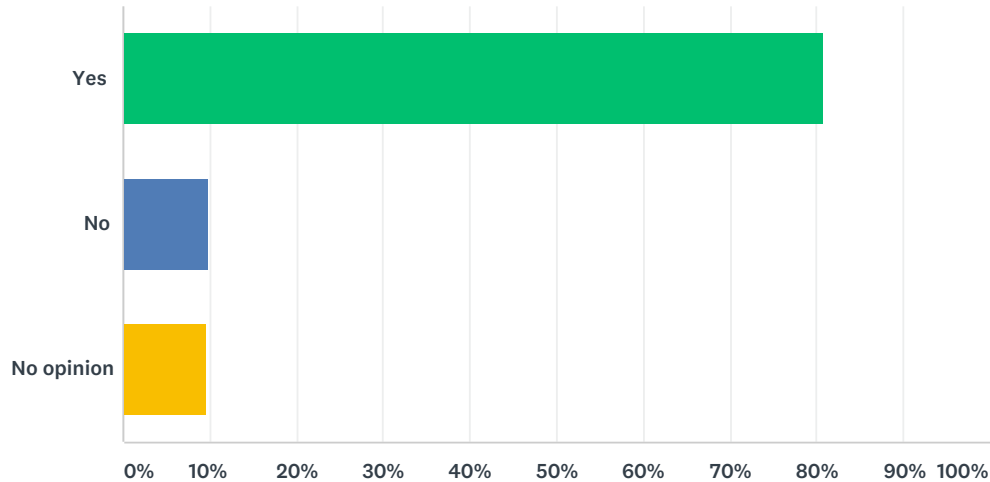


ANSWER CHOICES	RESPONSES	
Yes	54.79%	303
No	33.63%	186
No opinion	11.57%	64
TOTAL		553



**Q9 In case the connection is lost during a videoconference and cannot be reestablished, a summons to attend Oral Proceedings is issued. Would it be desirable if instead a second date for a videoconference was scheduled?**

Answered: 553 Skipped: 0



ANSWER CHOICES		RESPONSES	
Yes		80.65%	446
No		9.76%	54
No opinion		9.58%	53
TOTAL			553

## Q10 Do you have any other comments/suggestions?

Answered: 172   Skipped: 381